

1. Introduction

Main Idea

- Spoken Language Understanding (SLU):** convert ASR outputs into pre-defined semantic format

“when was james cameron’s avatar released”
 Intent: FIND_RELEASE_DATE
 Slot-Val: MOVIE_NAME=“avatar”, DIRECTOR_NAME=“james cameron”

- Relation:** semantic interpretation of input utterances
 movie.release_date, movie.name, movie.directed_by, director.name

- Unsupervised SLU:** utilize external knowledge to help relation detection **without labelled data**

Knowledge Graph: graph with

- strongly typed and uniquely identified entities (nodes)
- facts/literals connected by relations (edges)

Semantic Interpretation via Relations

User Utterance: find movies produced by james cameron

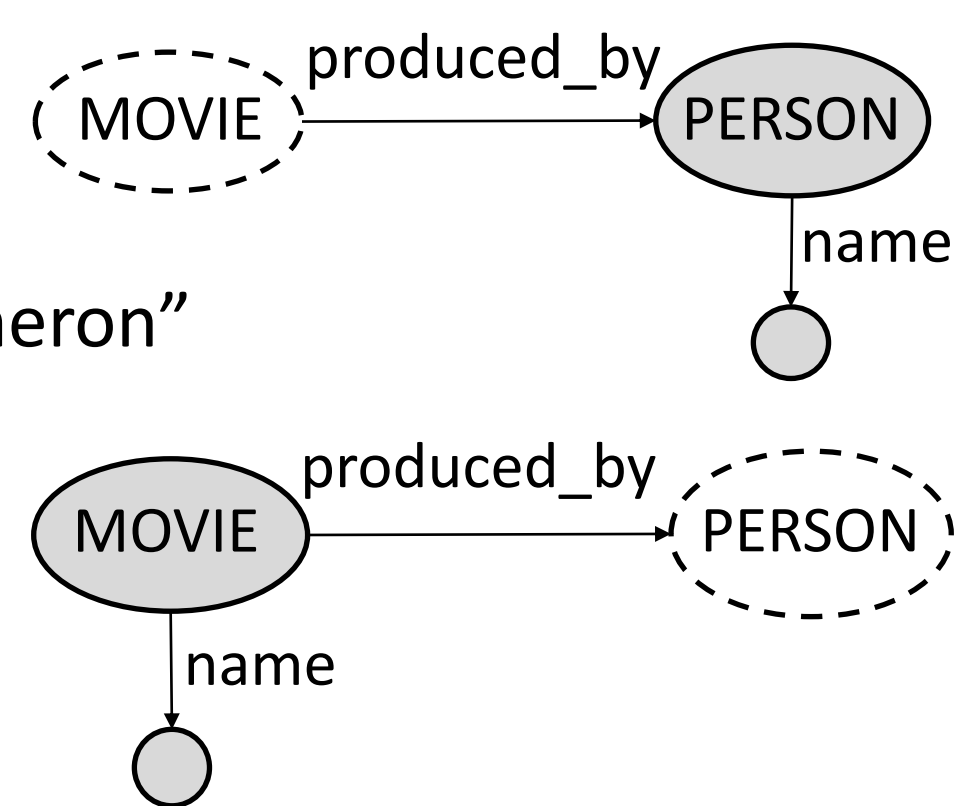
Logical Form: $\lambda x. \exists y. \text{movie.produced_by}(x, y) \wedge \text{person.name}(y, z) \wedge z = \text{“James Cameron”}$

Relation: movie.produced_by producer.name

User Utterance: who produced avatar

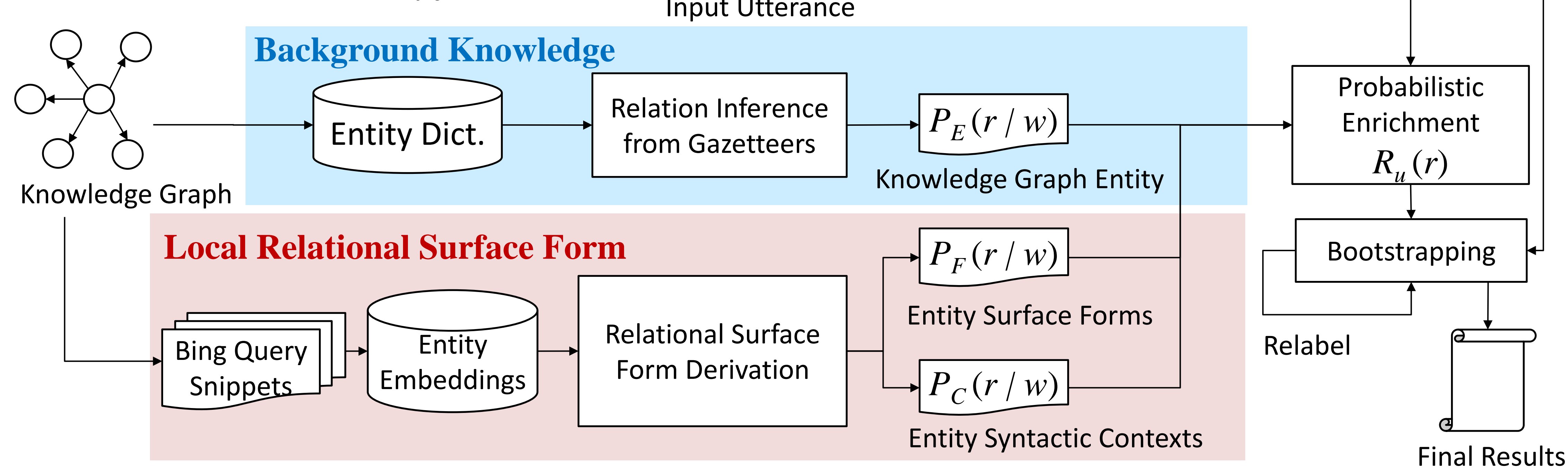
Logical Form: $\lambda y. \exists x. \text{movie.produced_by}(x, y) \wedge \text{movie.name}(x, z) \wedge z = \text{“Avatar”}$

Relation: movie.name movie.produced_by



2. Framework

“find me some films directed by james cameron”
 Input Utterance



3. Relation Inference from Gazetteers (Entity List)

r : relation; w : observed word; t : entity type

$$P_E(r_i | w) = \frac{C(w, t_i)}{\sum_{t_k \in T(w)} C(w, t_k)}$$

Example: “james cameron” #movies James Cameron directed
 avatar solaris
 titanic directed_by produced_by
 directed_by james cameron
 movie.directed_by, director.name

➤ If the relation is not included by the entity, how to detect such local relational expressions/surface forms?

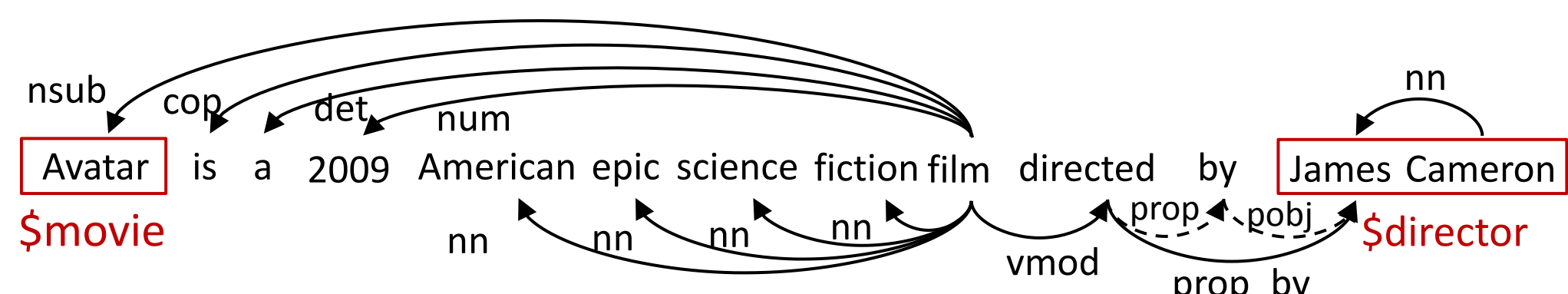
• Dilek Hakkani-Tur, Asli Celikyilmaz, Larry Heck, and Gokhan Tur, Probabilistic enrichment of knowledge graph entities for relation detection in conversational understanding, in *Interspeech*, 2014.

➤ Given the Knowledge Graph resource and collection of unlabeled raw data, can we use the information to automatically detect relations of entities to perform SLU in an unsupervised way?

4. Local Surface Form Derivation

- Bing query snippets including entity pairs connected with specific relations in KG
 Avatar is a 2009 American epic science fiction film directed by James Cameron.

Dependency-Based Entity Embeddings



- Each word w is associated with a vector v_w and each context c is represented as a vector v_c
- Learn vector representations for both words and contexts such that the dot product $v_w \cdot v_c$ associated with **good** word-context pairs belonging to the training data D is maximized

Entity Surface Forms

- learn the surface forms corresponding to entities

$$S_i^F(w_j) = \frac{\text{sim}(w_j, e_i)}{\sum_{e_k \in E} \text{sim}(w_j, e_k)}$$

$\$char$, $\$director$, etc.
 based on word vector v_w

- learn the important contexts of entities

$$S_i^C(w_j) = \frac{\text{sim}(\hat{w}_j, e_i)}{\sum_{e_k \in E} \text{sim}(\hat{w}_j, e_k)}$$

$\$char$: “played”
 $\$director$: “directed”
 frequently occurring together
 based on context vector v_c

➤ The relational surface forms can be extracted by similar dependency contexts and dependency-based neighboring words.

Word	Contexts	Word	Contexts
\$movie	film/nsub ⁻¹		film/nsub, is/cop, a/det, 2009/num, american/nn, epic/nn, science/nn, fiction/nn, directed/vmod
is	film/cop ⁻¹	film	
a	film/det ⁻¹	directed	\$director/prop_by
2009	film/num ⁻¹	\$director	directed/prop_by ⁻¹
american, epic, science, fiction	film/nn ⁻¹		

Knowledge Base: Freebase (movie domain)

- 670K entities
- 78 entity types

Relation Detection Data

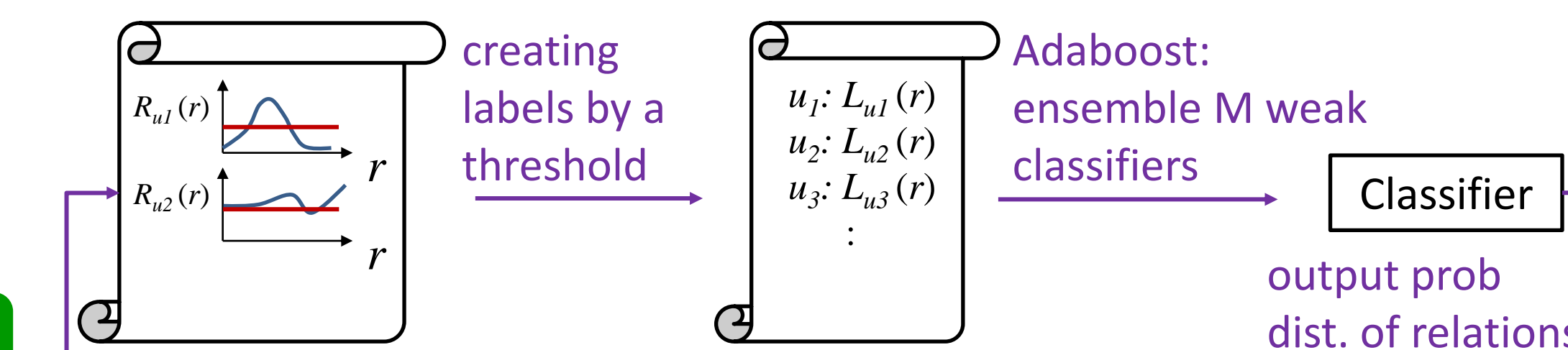
- Crowd-sourced utterances
- Manually annotated with SPARQL queries → relations

Entity Tag	Derived Word (Dep.)
\$character	character, role, who, girl, she, he, officier
\$director	director, dir, filmmaker
\$genre	comedy, drama, fantasy, cartoon, horror, sci
\$language	language, spanish, english, german
\$producer	producer, filmmaker, screenwriter

5. Probabilistic Enrichment & Bootstrapping

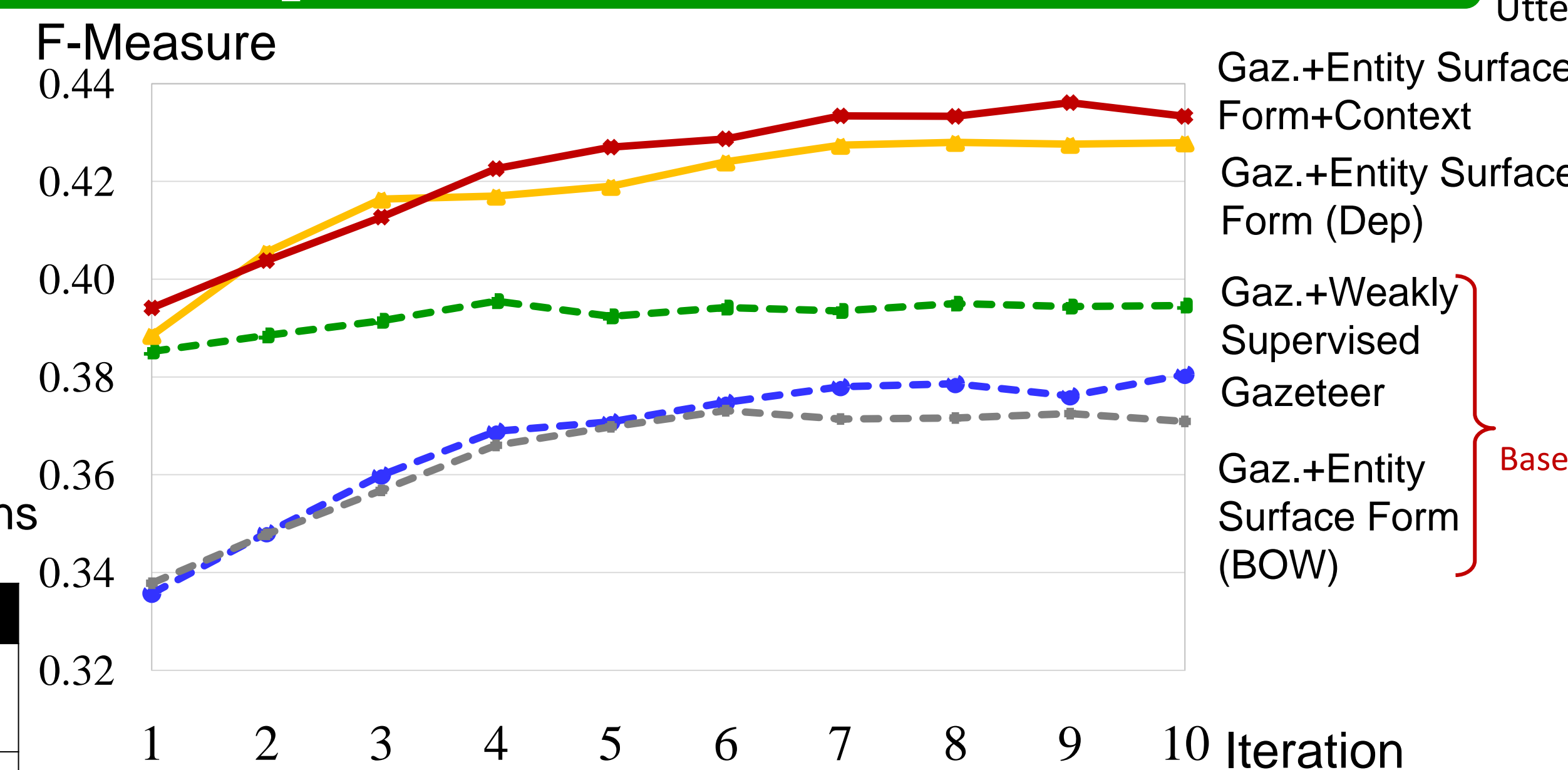
- Integrated Relations for Words by keeping the most possible relations
- Integrated Relations for Utterances by $R_u(r_i) = \max_{w \in u} R_w(r_i)$
- Bootstrapping: train a multi-label multi-class classifier estimating relations given an utterance

➤ Unsupervised self-training helps improve the results.



Utterances with relation weights Pseudo labels for training

6. Experiments



- The best result is the combination of all approaches, since prob. from different resources can complement each other.
- Only adding entity surface forms performs similarly, showing that the major improvement comes from entity surface forms.
- Boosting significantly improves most performance.

7. Conclusion

- We propose an unsupervised approach to capture the relational surface forms including entity surface forms and entity contexts based on dependency-based entity embeddings.
- The detected relations viewed as local observations can be integrated with background knowledge by probabilistic enrichment methods.
- Experiments show that involving derived relational surface forms as local cues together with prior knowledge can significantly improve the relation detection task and help open domain SLU.