

# Machine Learning for Modern Artificial Intelligence

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November 30, 2023

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# About Me

Professor  
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Chief Data Science Consultant  
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*Appier Inc.*

The logo for Appier Inc., consisting of the word "Appier" in a blue, sans-serif font.



Co-author  
*Learning from Data*



Instructor  
NTU-Coursera MOOCs  
*ML Foundations/Techniques*



research goal: making machine more realistic

# Outline

**ML for (Modern) AI**

ML Research for Modern AI: A Personal Story

ML for AI in Reality

ML for Future AI

# From Intelligence to Artificial Intelligence

**intelligence**: thinking and acting **smartly**

- **humanly**
- **rationally**

**artificial intelligence**: **computers** (thinking and) acting **smartly**

- **humanly**
- **rationally**

**humanly**  $\approx$  **smartly**  $\approx$  **rationally**  
—are humans rational? 😊

## Humanly versus Rationally

*What if your self-driving car decides one death is better than two—and that one is you?* (The Washington Post <http://wpo.st/ZK-51>)

You're humming along in your self-driving car, chatting on your iPhone 37 while the machine navigates on its own. Then a swarm of people appears in the street, right in the path of the oncoming vehicle.

Car Acting **Humanly**

to save my (and passengers')  
life, stay on track

Car Acting **Rationally**

avoid the crowd and crash the  
owner for **minimum total loss**

which is **smarter**?  
—depending on where I am, maybe? 😊

# Traditional vs. Modern [My] Definition of AI

## Traditional Definition

humanly  $\approx$  intelligently  $\approx$  rationally

## My Definition

intelligently  $\approx$  easily

**is your smart phone 'smart'?** 😊

modern artificial intelligence  
= **application** intelligence

# Examples of Application Intelligence

## Siri



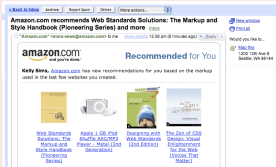
By Bernard Goldbach [CC BY 2.0]

## iRobot



By Yuan-Chou Lo [CC BY-NC-ND 2.0]

## Amazon Recommendations



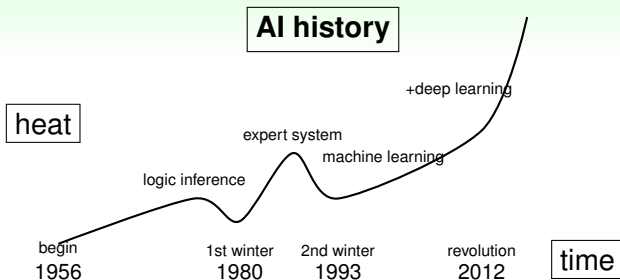
By Kelly Sims [CC BY 2.0]

## Vivino



From nordic.businessinsider.com

# AI Milestones



- first AI winter: AI cannot solve 'combinatorial explosion' problems
- second AI winter: expert system failed to scale

reason of winters: **expectation mismatch**



# What's Different Now?

## More Data

- cheaper storage
- Internet companies

## Better Algorithms

- decades of research
- e.g. deep learning

## Faster Computation

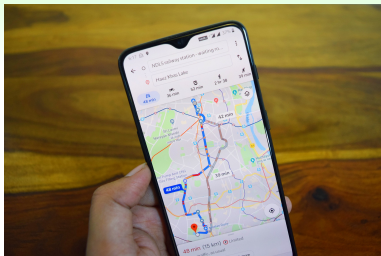
- cloud computing
- GPU computing

## Healthier Mindset

- reasonable wishes
- key breakthroughs

**data-enabled** AI: mainstream nowadays

# Bigger Data Enable Easier-to-use AI



By deepanker70 on <https://pixabay.com/>

past

best route by  
shortest path

present

best route by  
current traffic

future

best route by  
predicted travel time

big data **can** make machine look smarter

# Machine Learning and AI

Easy-to-Use

Acting Humanly

Acting Rationally

Machine Learning

**machine learning**: core behind  
modern (data-driven) AI

# Machine Learning Connects Big Data and AI

## From Big Data to Artificial Intelligence



ingredient



tools/steps



dish



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many possibilities when  
**using the right tools**

# Example of ML-based AI Application: Education



- **data**: students' records on quizzes on a Math tutoring system
- **AI**: predict whether a student can give a correct answer to another quiz question

## A Possible ML Solution

answer correctly  $\approx$   $\llbracket$  recent **strength** of student  $>$  **difficulty** of question  $\rrbracket$

- give ML **9 million records** from **3000 students**
- ML determines (**reverse-engineers**) **strength** and **difficulty** automatically

key part of the **world-champion** system from National Taiwan Univ. in KDDCup 2010

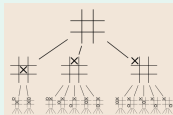
# Good AI Needs Both ML and Non-ML Techniques



(Public Domain, from Wikipedia; used here for education purpose; all other rights still belong to Google DeepMind)

## Non-ML Techniques

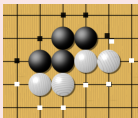
**Monte C. Tree Search**  
 $\approx$  **move simulation** in brain



(CC-BY-SA 3.0 by Stannered on  
 Wikipedia)

## ML Techniques

**Deep Learning**  
 $\approx$  **board analysis** in human brain



(CC-BY-SA 2.0 by Frej Bjon on  
 Wikipedia)

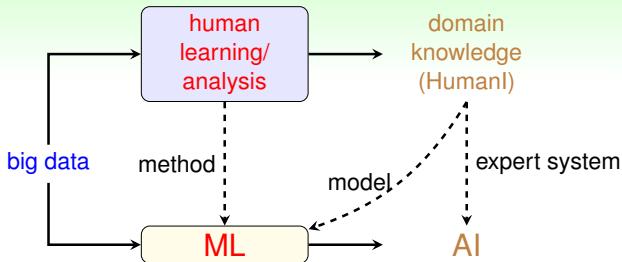
**Reinforcement Learn.**  
 $\approx$  **(self)-practice** in human training



(Public Domain, from Wikipedia)

good AI: important to use the **right**  
 techniques—ML **& others, including human**

# Full Picture of ML for Modern AI



## Human Learning

- subjective
- produce domain knowledge
- fast basic solution

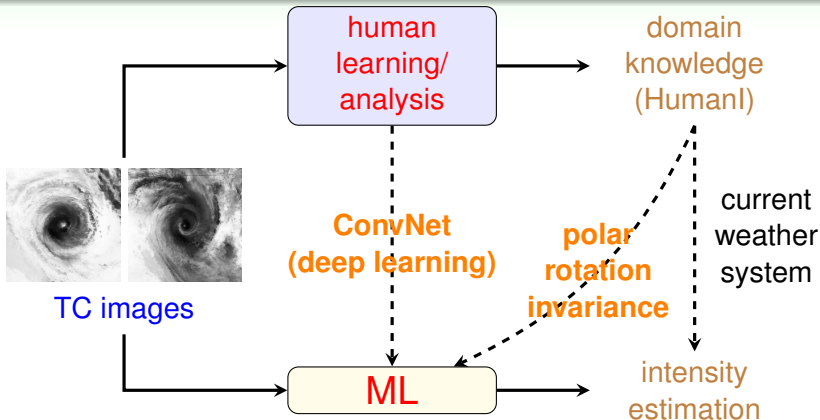
## Machine Learning

- objective
- leverage computing power
- continuous improvement

tip: **use humans as much as possible first**  
before going to machines

# Example: Tropical Cyclone Intensity Estimation

meteorologists can 'feel' & estimate TC intensity from image



better than current system &  
**'production-ready'**

(Chen et al., KDD '18; Chen et al., Weather & Forecasting '19)



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# What is the Status of the Patient?



By DataBase Center for Life Science;  
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?



COVID19



cold



healthy

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- a **classification** problem  
—grouping ‘patients’ into different ‘status’

**are all mis-prediction costs equal?**

# Patient Status Prediction

error measure = society cost

actual \ predicted	COVID19	cold	healthy
COVID19	0	1000	<b>100000</b>
cold	100	0	3000
healthy	100	30	0

- COVID19 mis-predicted as healthy: **very high cost**
- cold mis-predicted as healthy: **high cost**
- cold correctly predicted as cold: **no cost**

human doctors consider costs of decision;  
**how about computer-aided diagnosis?**

# Our Works

	binary	multiclass
regular	well-studied	well-studied
cost-sensitive	known (Zadrozny et al., 2003)	<b>ongoing</b> (our works, among others)

## selected works of ours

- cost-sensitive SVM (Tu and Lin, ICML 2010)
- cost-sensitive one-versus-one (Lin, ACML 2014)
- cost-sensitive deep learning (Chung et al., IJCAI 2016)

why are people **not**  
using those **cool ML works for their AI?** 😊

# Issue 1: Where Do Costs Come From?

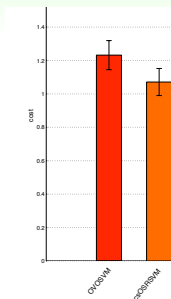
## A Real Medical Application: Classifying Bacteria

- by human doctors: **different treatments**  $\iff$  serious costs
- cost matrix averaged from two doctors:

	Ab	Ecoli	HI	KP	LM	Nm	Psa	Spn	Sa	GBS
Ab	0	1	10	7	9	9	5	8	9	1
Ecoli	3	0	10	8	10	10	5	10	10	2
HI	10	10	0	3	2	2	10	1	2	10
KP	7	7	3	0	4	4	6	3	3	8
LM	8	8	2	4	0	5	8	2	1	8
Nm	3	10	9	8	6	0	8	3	6	7
Psa	7	8	10	9	9	7	0	8	9	5
Spn	6	10	7	7	4	4	9	0	4	7
Sa	7	10	6	5	1	3	9	2	0	7
GBS	2	5	10	9	8	6	5	6	8	0

issue 2: is cost-sensitive classification  
**really useful?**

# Cost-Sensitive vs. Traditional on Bacteria Data

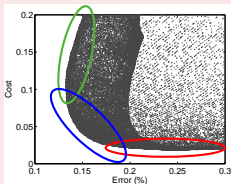


(Jan et al., BIBM 2011)

**cost-sensitive** better than **traditional**;  
but why are people **still not**  
using those cool ML works for their AI? 😊

# Issue 3: Error Rate of Cost-Sensitive Classifiers

## The Problem



- cost-sensitive classifier: **low cost** but **high error rate**
- traditional classifier: **low error rate** but **high cost**
- how can we get the **blue** classifiers?: **low error rate** and **low cost**

cost-and-error-sensitive:  
more suitable for **real-world medical needs**

# Improved Classifier for Both Cost and Error

(Jan et al., KDD 2012)

## Cost

iris	≈
wine	≈
glass	≈
vehicle	≈
vowel	○
segment	○
dna	○
satimage	≈
usps	○
zoo	○
splice	≈
ecoli	≈
soybean	≈

## Error

iris	○
wine	○
glass	○
vehicle	○
vowel	○
segment	○
dna	○
satimage	○
usps	○
zoo	○
splice	○
ecoli	○
soybean	○

now, **are people using those cool ML works for their AI?** 😊



# Lessons Learned from Research on Cost-Sensitive Multiclass Classification



?



COVID19



cold



healthy

See Page 16 of the Slides for Sources of the Pictures

- 1 more realistic (generic) in academia  
 $\neq$  **more realistic (feasible) in application**  
 e.g. the 'cost' of **inputting a cost matrix?** 😊
- 2 **cross-domain collaboration** important  
 e.g. getting the 'cost matrix' from **domain experts**
- 3 not easy to win **human trust**  
 —humans are somewhat **multi-objective**

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## Frequently Asked Questions of ML for AI (1/3)

What is the best AI project for  
(my precious big) data?

**My Polite Answer**

good start already 😊, any more thoughts that you have in mind?

**My Honest Answer**

I don't know.

or a slightly longer answer:  
**if you don't know, I don't know.**

## A Similar Scenario

What is the best AI project for  
(my precious big) data?  
how to find a research topic for my thesis?

### My Polite Answer

good start already 😊, any more thoughts that you have in mind?

### My Honest Answer

I don't know.

or a slightly longer answer:  
I don't know, but perhaps you can **start** by  
thinking about **motivation** and **feasibility**.

# Two Axes on Finding AI Projects $\approx$ Finding Research Topics

- **motivation**: what are you interested in?
- **feasibility**: what can or cannot be done?

## motivation

- something publishable?  
oh, possibly **just for people in academia** 😊
- something that **improves xyz performance**
- something that inspires deeper study

—helps **generate** questions

## feasibility

- **modeling**
- **computational**
- budget
- timeline
- ...

—helps **filter** questions

tip: important for **first AI project** to be  
**of high success possibility**

## Frequently Asked Questions of ML for AI (2/3)

What is the best machine learning model for  
(my precious big) data and AI?

### My Polite Answer

the best model is  
**data-dependent**, let's **chat**  
about your data first

### My Honest Answer

I don't know.

or a slightly longer answer:  
I don't know about **best**, but perhaps you can  
**start** by thinking about **simple models**.

## Sophisticated Model for AI

What is the best machine learning model for  
(my precious big) data and AI?

What is the **most sophisticated** machine  
learning model for (my precious big) data  
and AI?

- myth: my AI works best with **most sophisticated** model
- sophisticated model:
  - time-consuming to **train** and **predict**
  - difficult to **tune** or **modify**
  - hard to “simplify” nor “analyze”

**sophisticated model** shouldn't be **first choice**

## Simple First

What is the **first** machine learning model for  
(my precious big) data and AI?

Taught in ML Foundations on NTU@Coursera

simple model first:

- efficient to **train** and **predict**
- easy to **tune** or **modify**
- somewhat “**analyzable**”
- little **risk**

tip: KISS Principle  
—*Keep It Simple, ~~Stupid~~ Safe*



## Frequently Asked Questions of ML for AI (3/3)

## How to Get my AI Project Started?

Old Me

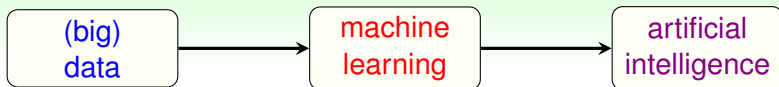
I don't know. 😊

New Me

I know one key factor!

let's see what the key factor is

# Todos in AI Project



## data

- gathering
- cleaning
- storing
- ...

## techniques

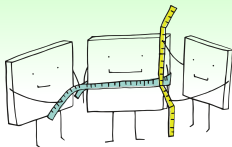
- modeling
- computation
- non-ML tech.
- ...

## usage

- **evaluation**
- deployment
- scalability
- ...

key first step: set up **evaluation criteria**

# Evaluation Criteria Guide AI Project Planning



(free image by Manfred Steger from Pixabay)

suggest improvement opportunities



**data**

hint  
preparation steps

**techniques**

assist  
model/tech. choices

**usage**

define  
acceptance goals

tip: always start with  
**reasonable & measurable criteria**  
to describe prioritized **AI goal**

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## AI: Now and Next

## 2010–2015: AI |

AI becomes **promising**, e.g.

- initial success of **deep learning** on ImageNet
- mature tools for SVM (**LIBSVM**) and others

## 2016–2020: AI +

AI becomes **competitive**, e.g.

- super-human performance of **alphaGo** and others
- all big technology companies become **AI-first**

## 2021–: AI ×

AI becomes **necessary**

- “You’ll not be replaced by AI, but **by humans who know how to use AI**”  
(Sun, Chief AI Scientist of Appier, 2018)

# Needs of ML for Future AI

## more generative

win human **respect**

e.g. Appier's 2018  
work on

**design matching  
clothes**

(Shih et al., AAI 2018)

## more explainable

win human **trust**

e.g. my students'  
work on

**automatic bridge  
bidding**

(Yeh et al., IEE ToG 2018)

## more interactive

win human **heart**

e.g. my student's  
work (w/ DeepQ) on

**efficient disease  
diagnosis**

(Peng et al., NeurIPS 2018)

# Summary

- ML for (Modern) AI:  
tools + human knowledge  $\Rightarrow$  **easy-to-use application**
- ML Research for Modern AI:  
need to be **more open-minded**  
—in methodology, in collaboration, in KPI
- ML for AI in Reality:
  - motivated/feasible project with **measurable criteria**
  - human and/or **simple** model first
- ML for future AI:  
knowing **how to use** is important

**Thank you! Questions?**