Machine Learning Overviews and Applications

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materials mostly taken from my "Learning from Data" book, my "Machine Learning Foundations" free online course, and works from NTU CLLab and NTU KDDCup teams

About Me Hsuan-Tien Lin

- Associate Professor, Dept. of CSIE, National Taiwan
 University
- Leader of the Computational Learning Laboratory
- Co-author of the textbook "*Learning from Data: A Short Course*" (often ML best seller on Amazon)
- Instructor of the NTU-Coursera Mandarin-teaching ML Massive Open Online Courses
 - "Machine Learning Foundations":

www.coursera.org/course/ntumlone

• "Machine Learning Techniques":

www.coursera.org/course/ntumltwo







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What is Machine Learning

What is Machine Learning

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What is Machine Learning

From Learning to Machine Learning

learning: acquiring skill with experience accumulated from observations

observations
$$\longrightarrow$$
 learning \longrightarrow skill



What is skill?

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A More Concrete Definition

skill

⇔ improve some performance measure (e.g. prediction accuracy)

machine learning: improving some performance measure with experience computed from data



An Application in Computational Finance

Why use machine learning?

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Yet Another Application: Tree Recognition



- 'define' trees and hand-program: difficult
- learn from data (observations) and recognize: a 3-year-old can do so
- 'ML-based tree recognition system' can be easier to build than hand-programmed system

ML: an **alternative route** to build complicated systems

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The Machine Learning Route

ML: an alternative route to build complicated systems

Some Use Scenarios

- when human cannot program the system manually —navigating on Mars
- when human cannot 'define the solution' easily —speech/visual recognition
- when needing rapid decisions that humans cannot do —high-frequency trading
- when needing to be user-oriented in a massive scale —consumer-targeted marketing

Give a **computer** a fish, you feed it for a day; teach it how to fish, you feed it for a lifetime. :-)

What is Machine Learning

Key Essence of Machine Learning

machine learning: improving some performance measure with experience computed from data



- exists some 'underlying pattern' to be learned —so 'performance measure' can be improved
- but no programmable (easy) definition —so 'ML' is needed
- somehow there is data about the pattern
 —so ML has some 'inputs' to learn from

key essence: help decide whether to use ML

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Snapshot Applications of Machine Learning

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Communication



for 4G LTE communication

- data:
 - channel information (the channel matrix representing mutual information)
 - **configuration** (precoding, modulation, etc.) that reaches the highest throughput
- skill: predict best configuration to the base station in a new environment

previous work of my student Yi-An Lin as intern @ MTK

Advertisement



for cross-screen ad placement

- data:
 - customer information
 - device information
 - ad information

 skill: predict best ad to show to the user across devices so that she/he clicks

ongoing work of my collaboration with Appier
http://technews.tw/2015/11/03/
appier-asia/

Daily Needs: Food, Clothing, Housing, Transportation



- **1** Food (Sadilek et al., 2013)
 - data: Twitter data (words + location)
 - skill: tell food poisoning likeliness of restaurant properly

2 Clothing (Abu-Mostafa, 2012)

- data: sales figures + client surveys
- skill: give good fashion recommendations to clients
- **3 Housing** (Tsanas and Xifara, 2012)
 - data: characteristics of buildings and their energy load
 - skill: predict energy load of other buildings closely
- 4 Transportation (Stallkamp et al., 2012)
 - data: some traffic sign images and meanings
 - skill: recognize traffic signs accurately

ML is everywhere!

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- data: students' records on quizzes on a Math tutoring system
- skill: predict whether a student can give a correct answer to another quiz question

A Possible ML Solution

answer correctly \approx [recent strength of student > difficulty of question]]

- give ML 9 million records from 3000 students
- ML determines (reverse-engineers) strength and difficulty automatically

key part of the **world-champion** system from National Taiwan Univ. in KDDCup 2010

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Entertainment: Recommender System (1/2)

- data: how many users have rated some movies
- skill: predict how a user would rate an unrated movie

A Hot Problem

- competition held by Netflix in 2006
 - 100,480,507 ratings that 480,189 users gave to 17,770 movies
 - 10% improvement = 1 million dollar prize
- similar competition (movies \rightarrow songs) held by Yahoo! in KDDCup 2011
 - 252,800,275 ratings that 1,000,990 users gave to 624,961 songs

How can machines learn our preferences?

Entertainment: Recommender System (2/2)



A Possible ML Solution

- pattern: rating ← viewer/movie factors
- learning: known rating
 - \rightarrow learned factors
 - \rightarrow unknown rating prediction

key part of the **world-champion** (again!) system from National Taiwan Univ. in KDDCup 2011 Components of Machine Learning

Components of Machine Learning

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15/38

Components of Machine Learning

Components of Learning: Metaphor Using Credit Approval

Applicant Information

age	23 years		
gender	female		
annual salary	NTD 1,000,000		
year in residence	1 year		
year in job	0.5 year		
current debt	200,000		

unknown pattern to be learned:

'approve credit card good for bank?'

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Formalize the Learning Problem

Basic Notations

- input: $\mathbf{x} \in \mathcal{X}$ (customer application)
- output: $y \in \mathcal{Y}$ (good/bad after approving credit card)
- unknown pattern to be learned ⇔ target function:
 - $f \colon \mathcal{X} \to \mathcal{Y}$ (ideal credit approval formula)
- data \Leftrightarrow training examples: $\mathcal{D} = \{(\mathbf{x}_1, y_1), (\mathbf{x}_2, y_2), \cdots, (\mathbf{x}_N, y_N)\}$ (historical records in bank)
- hypothesis \Leftrightarrow skill with hopefully good performance: $g: \mathcal{X} \to \mathcal{Y}$ ('learned' formula to be used)

$$\{(\mathbf{x}_n, y_n)\}$$
 from $f \rightarrow ML \rightarrow g$



Learning Flow for Credit Approval



- target f unknown (i.e. no programmable definition)
- hypothesis g hopefully ≈ f but possibly different from f (perfection 'impossible' when f unknown)

What does g look like?

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learning model = \mathcal{A} and \mathcal{H}

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Practical Definition of Machine Learning



machine learning: use data to compute hypothesis g that approximates target f

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Machine Learning Research in CLLab

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21/38

Machine Learning Research in CLLab Making Machine Learning Realistic: Now

Oracle: truth $f(\mathbf{x})$ + noise $e(\mathbf{x})$



learning model $\{h(\mathbf{x})\}$

CLLab Works: Loosen the Limits of ML

- cost-sensitive classification: limited protocol (classification) + auxiliary info. (cost)
- multi-label classification: limited protocol (classification) + structure info. (label relation)
- active learning: limited protocol (unlabeled data) + requested info. (query)
- online learning: limited protocol (streaming data) + feedback info. (loss)

next: (1) cost-sensitive classification

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Machine Learning Research in CLLab





Are all the wrongs equally bad?

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Machine Learning Research in CLLab

What is the Status of the Patient?



another **classification** problem —grouping "patients" into different "status"

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Patient Status Prediction

error measure = society cost

actual predicted	H1N1	cold	healthy
H1N1	0	1000	100000
cold	100	0	3000
healthy	100	30	0

- H1N1 mis-predicted as healthy: very high cost
- cold mis-predicted as healthy: high cost
- cold correctly predicted as cold: no cost

human doctors consider costs of decision; can computer-aided diagnosis do the same?

Our Contributions

	binary	multiclass
regular	well-studied	well-studied
cost-sensitive	known (Zadrozny, 2003)	ongoing (our works)

theoretic, algorithmic and empirical studies of cost-sensitive classification

- ICML 2010: a theoretically-supported algorithm with superior experimental results
- BIBM 2011: application to real-world bacteria classification with promising experimental results
- KDD 2012: a cost-sensitive and error-sensitive methodology (achieving both low cost and few wrongs)



let us teach machines as "easily" as teaching students

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Case: Interactive Learning for Online Advertisement

Traditional Machine Learning for Online Advertisement

- data gathering: system randomly shows ads to some previous users
- expert building: system analyzes data gathered to determine best (fixed) strategy

Interactive Machine Learning for Online Advertisement

- environment : system serves online users with profile
- exploration : system decides to show an ad to the user
- dynamic : system receives data from real-time user click
- partial feedback : system receives reward only if clicking

Machine Learning Research in CLLab

ICML 2012 Exploration & Exploitation Challenge Interactive Machine Learning for Online Advertisement

- environment : system serves online users with profile
- exploration : system decides to show an ad to the user
- dynamic : system receives data from real-time user click
- partial feedback : system receives reward only if clicking

NTU beats two MIT teams to be the						
phase 1 winner!	NAME	AFFILIATION	LAST SCORE	BEST SCORE	RANK	
<u>-</u>	Kuchun	NTU	882.9	905.9		
	Ru-Onun	1110	002.5	303.3	<u> </u>	
	tvirot	MIT	903.9	903.9	2	
	edjoesu	MIT	889.9	903.4	3	

ongoing collaboration with Appier for online advertisement

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More on KDDCup

More on KDDCup

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31/38

What is KDDCup?

Background

- an annual competition on KDD (knowledge discovery and data mining)
- organized by ACM SIGKDD, starting from 1997, now the most prestigious data mining competition
- usually lasts 3-4 months
- participants include famous research labs (IBM, AT&T) and top universities (Stanford, Berkeley)

Aim

- bridge the gap between theory and practice, such as
 - scalability and efficiency
 - missing data and noise
 - heterogeneous data
 - unbalanced data
- define the state-of-the-art

KDDCups: 2008 to 2015 (1/4)

2008

- organizer: Siemens
- topic: breast cancer prediction (medical)
- data size: 0.2M
- teams: > 200
- NTU: co-champion with IBM

- organizer: Orange
- topic: customer behavior prediction (business)
- data size: 0.1M
- teams: > 400
- NTU: 3rd place of slow track

KDDCups: 2008 to 2015 (2/4)

2010

- organizer: PSLC Data Shop
- topic: student performance prediction (education)
- data size: 30M
- teams: > 100
- NTU: champion and student-team champion

- organizer: Yahoo!
- topic: music preference prediction (recommendation)
- data size: 300M
- teams: > 1000
- NTU: double champions

KDDCups: 2008 to 2015 (3/4)

2012

- organizer: Tencent
- topic: webuser behavior prediction (Internet)
- data size: 150M
- teams: > 800
- NTU: champion of track 2

- organizer: Microsoft Research
- topic: paper-author relationship prediction (academia)
- data size: 600M
- teams: > 500
- NTU: double champions

KDDCups: 2008 to 2015 (4/4)

2014

- organizer: DonorsChoose
- topic: charity proposal recommendation (social work)
- data size: 850M
- teams: > 450
- NTU: top 20

- organizer: XuetangX
- topic: dropout student prediction (online education)
- data size: 100M
- teams: > 800
- NTU: 4th place

Our Systematic Steps in KDDCups

- data analysis (on part of data)
 - calculate statistics to identify outliers
 - visualize data to see trend/pattern
- 2 feature extraction
 - feature design by human: common encoding, domain knowledge, etc.
 - feature learning by machines: sparse coding, matrix factorization, deep learning, etc.
- 8 model learning
 - model exploration (trial-and-evaluate) to improve performance
 - model selection to avoid overfitting
- 4 hypotheses blending (towards big ensemble)
 - careful non-linear blending to be sophisticated
 - careful linear blending (voting/averaging) to be robust

you can also follow those step for your applications, except for maybe "big ensemble"!

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That's about all. Thank you!

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38/38